

# Hotel Standard Operating Procedures

9 Manuals (Word Format)

350 Pages (All together)

[www.hotelmanagementcompany.net](http://www.hotelmanagementcompany.net)

|   |                                   |
|---|-----------------------------------|
| 1 | Front Office Manual               |
| 2 | Housekeeping Manual               |
| 3 | Food and Beverage Manual          |
| 4 | Kitchen Manual                    |
| 5 | Spa Manual                        |
| 6 | Hotel Human Resources Manual      |
| 7 | Hotel Engineering Manual          |
| 8 | Hotel Accounts and Finance Manual |
| 9 | Hotel Sales and Marketing Manual  |